GOVERN



ATLASSIAN
ROVO

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IT-Unternehmensberatung

BEFORE IT GOVERNS YOU

Successful AI Adoption

Strategic



Goals and Vision



Boards



Budget



Tool Selection



Out-of-the-Box vs. Custom



Processes / Use Cases

Opeartional



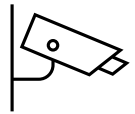
Data (Quality)



Integration



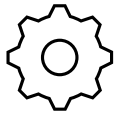
Operations, Support etc.



Governance



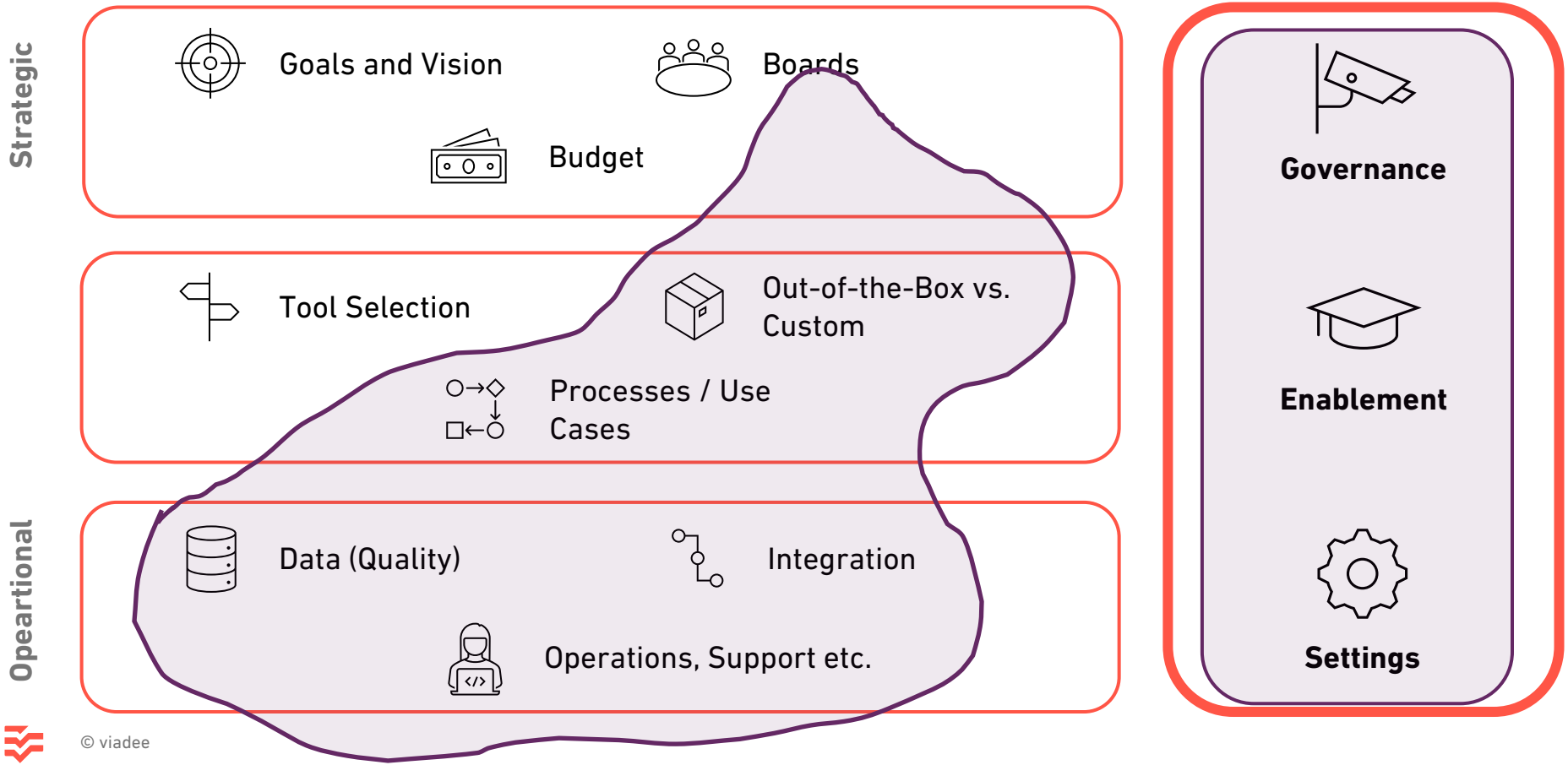
Enablement



Settings

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Successful AI Adoption



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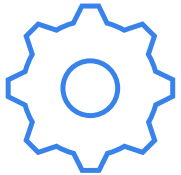
Successful AI Adoption



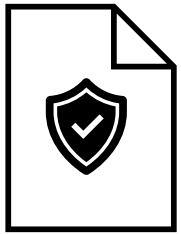
Governance



Enablement



Settings



AI Guidelines



Rovo Usage Policy

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A mandatory Policy

If you do nothing

If nothing is forbidden, everything is allowed

Nobody reads a policy

Banners are being ignored



What to do

Publish a Usage Policy
along other Enablement material

Make it mandatory

Integrate into existing Policies



How to govern it

Rovo Allowlist
Quiz & Acknowledgement -> Add User to Group

Remove App Access
until acknowledged

Accept nobody will read it



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Prohibited AI Practices

If you do nothing

Local Regulations apply

LLM Provider Regulations apply

Atlassian‘s rules apply

And: Nobody knows about them



What to do

List relevant regulations

Add Company rules



How to govern it

Trust System Prompts

Guard Detect (Premium) for Chat



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Output Control

If you do nothing

Chat shows up as User
Agents show up as themselves

People will not check

You as Platform Owner remain responsible



What to do

Define Accountability for outputs

Mark Outputs with „AI generated“
or publish as Agent Account



How to govern it

Atlassian AMP

Configure Skills

For pure Chat you can‘t



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Roles, Responsibility & Permission Matrix

If you do nothing

Unclear who is allowed to do what

Everyone can use Chat, Agents, Automations etc.

Accountibility is unclear



What to do

Define Roles & Responsibilities

Define clear Paths



Change Studio Permissions & Access



How to govern it

For Agent Owner:

JSM Forms Quiz +
Evaluate via Automation +
Permission Assignment

Double Check that Studio Permissions work

Spot Checks



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Roles, Responsibility & Permission Matrix

Role	Who is eligible?	Responsibility	Typical tasks	Allowed	Not allowed
Rovo User	Everyone	...	...	Use Rovo Chat Use Rovo Quick Actions Use Rovo Agents in Chat	Creation of Agents
Automation User	Space Admin + Automation permission	Read Agent + Automation Guidelines	...	Use Agents they have access to	
Rovo Agent Owner	Passed Agent Owner path	...	...	Create Agents Use their Agent in Automation	
Rovo Agent Collaborator		...	...	Edit existing Agents	Create new Agents
Atlassian & Rovo Platform Owner	Atlassian Team	...	...		

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Agent Policy

If you do nothing

Agent Chaos

No naming conventions

No Cleanup

No Restrictions

Everything is allowed
what's technically possible

What to do

Risk classification &
Approval

Agent Guidelines

Agents in Automations

How to govern it

Manually

Future: Agent MCP

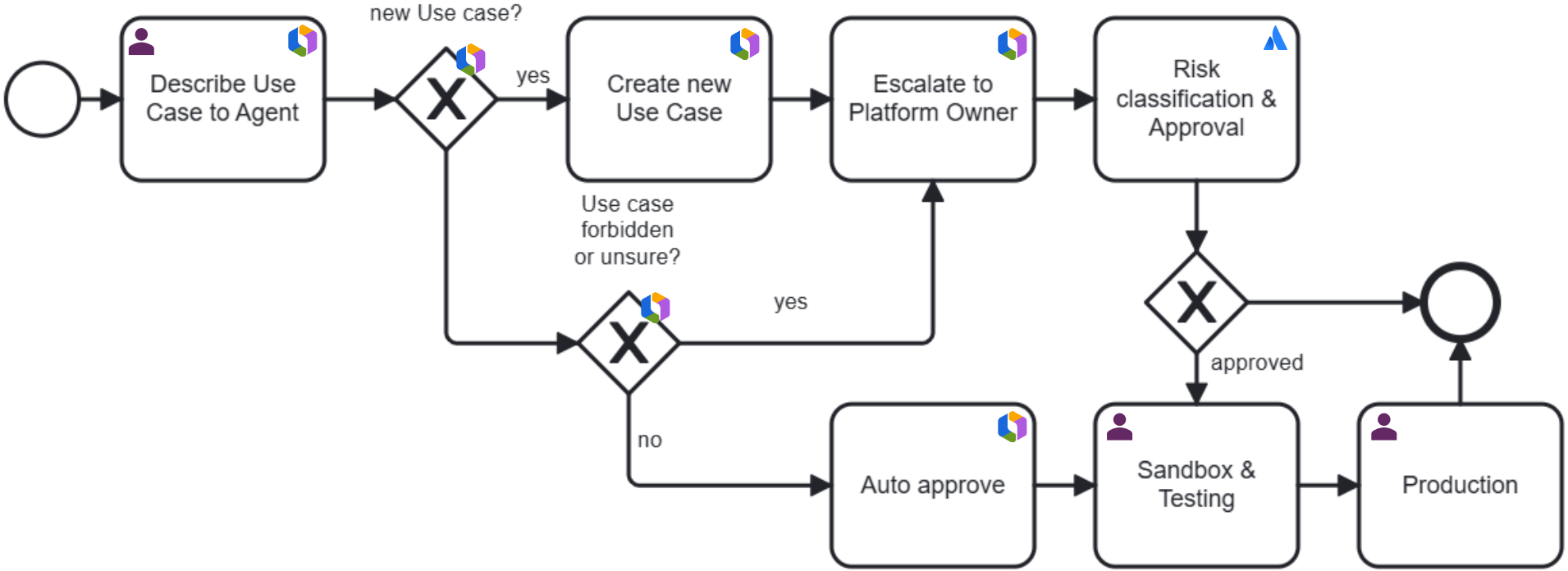
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Agent Policy – Risk Classification & Approval

Risk class	Use Case/Examples	Approval process
Minimal	Summaries, Content creation, Search…	Auto approve
Limited Risk	Classification, Request auto-response (internal JSM), DoD Checker Non-sensitive data	Auto approve
High Risk	Autonomous Agents Sensitive data or multi-system access	Platform owner approval
Unacceptable Risk	Social Scoring, prohibited Use Cases	Prohibited, no approval possible

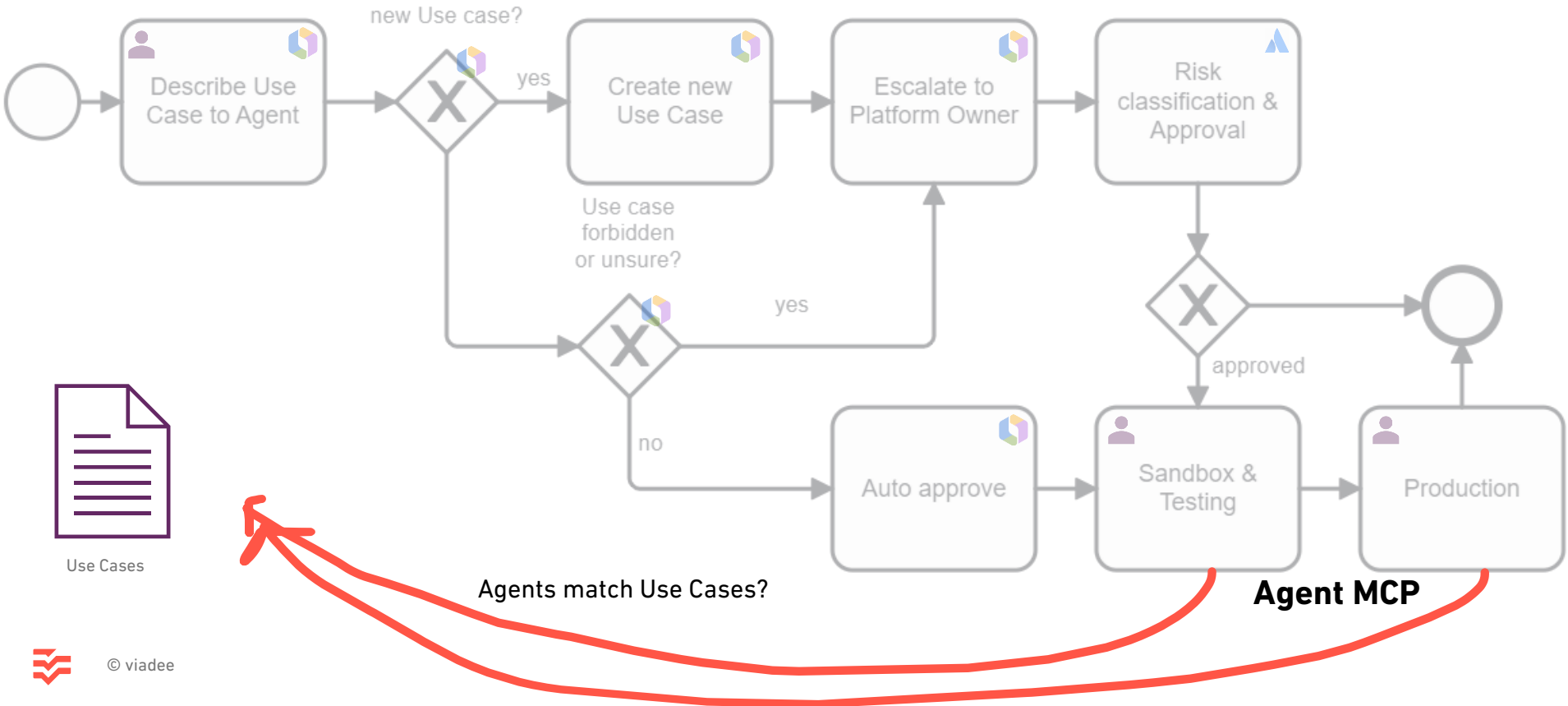
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Agent Policy – Risk Classification & Approval



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Agent Policy – Risk Classification & Approval



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Agent Policy - Guidelines

- Use Case
- Human-in-the-Loop
- Agent Account
- Credit Efficiency
- Restrict Users
- Least Privilege

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Agent Policy – Agents in Automations

If you do nothing

Automation Creation is unlimited

Autonomous Agents don‘t have App access

Agents & Automations may not match

What to do

Agent Owner = Automation Owner

Automation Permissions

Agent Account Setup

How to govern it

Filter for „Use Rovo Action“ in Global Automation

Automation API

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Web Search

If you do nothing

Internal data may be leaked unknowingly



What to do

Inform of risk



Disable globally



How to govern it

You can‘t really



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Browser extension, Desktop App, Mobile App

If you do nothing

Everything is enabled

Risk is limited

Local files may be processed



What to do

Inform of risk



Block through policies



How to govern it

You can‘t really



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Add useful information

If you do nothing

Users may have questions & worries



What to do

Inform:

What is Rovo

Usage Credits

Connectors

Admin Insights



How to govern it

Not needed



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Rovo MCP

If you do nothing

Everything is enabled

3rd Party AI tools can access with User permissions



What to do

Org wide strategy



Limit domains

Limit tools/permissions

Block sensitive spaces



How to govern it

Audit Log

MCP Gateway



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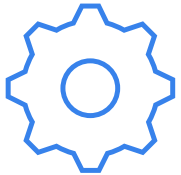
Successful AI Adoption



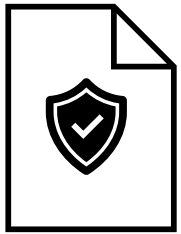
Governance



Enablement



Settings



AI Guidelines



Rovo Usage Policy

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To sum it up

While Atlassian is starting to roll out more Governance tools, a good **Usage Policy** and processes is still the only way to really

Govern Rovo before it Governs you.

Stay connected



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